

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June' 2020**

**C.G. No: 257/2019-20/Anantapur Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

M/s.ATC Telecom Infra Structure Pvt. Ltd.,  
ATC India, 4<sup>th</sup> Floor,  
1-8-304-307/381/344,  
SP Road, Gowra Plaza,  
Begumpet,  
Secunderabad .

**Complainant**

***AND***

1. Assistant Accounts Officer/ERO/Madakasira  
2. Deputy Executive Engineer/O/ Madakasira  
3. Executive Engineer/O/Hindupur

**Respondents**

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**ORDER**

1. The case of the complainant is that they are having 900 service connections under the jurisdiction of APSPDCL for supply of electricity power to their telecom equipment and paying charges through RTGS towards consumption of power supply without any delay or default. They are having service connection No.7323351000411, LT-II B, ERO/Madakasira /Anantapur district. While so, surprisingly they have received regular CC bill in the month of July' 18 with an arrears. When they approached ERO, who informed that the arrears pertains to KW up-gradation charges for the period of December' 11 i.e. from 15 KW to 34 KW for a total amount of Rs.53,200/- demand dt : 06.12.2011. Since their connected load to the grid for the service was not exceeded above than 15 KW, they objected for the same and requested to provide recorded maximum demand details for the mentioned period. But DISCOM authorities have not provided any details stating that they will look into the matter. As the problem was

**DESPATCHED**  
**DATE** 11/06

not resolved and their power supply was disconnected on 27.12.2019 and refused to restore power. Hence the complaint.

2. Respondent No.3 filed written submission stating that DEE/O/Madakasira submitted a report stating that he inspected the premises of service connection No. 7323351000411 and submitted that connected load is 15 KW and enclosed the recorded MDs from the date of supply i.e. 10.07.2009 to 25.02.2020. Hence based on the report of DEE/O/Madakasira final orders were issued and withdrawn an amount of Rs.53,200/- which was imposed towards additional charges. Consumer also issued a letter stating that their grievance was resolved.
3. When complainant was contacted over phone by the staff of the forum on 18.03.2020 at 11.50 A.M. it was represented that their problem was resolved.
4. In view of the above as the grievance of the complainant is resolved the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy

Member/Finance

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.  
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.  
Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

RECEIVED  
DATE 11/06/2020